

# Return Policy

Last updated August 22, 2022

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund or an exchange. Please see below for more information on our return policy.

## RETURNS

All returns must be postmarked within seven (7) days of purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

## RETURN PROCESS

To return an item, please email customer service at [mail@atmospheresupply.com](mailto:mail@atmospheresupply.com) to obtain a Return Merchandise Authorization (RMA) number. After receiving a RMA number, place the item securely in its original packaging and include your proof of purchase, then mail your item to the following address:

Atmosphere Supply  
Attn: Returns  
RMA #  
132 Heisenhower Court  
Nicholasville, Ky 40356  
United States

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

## REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return or exchange. Please allow at least three (3) days from the receipt of your item to process your return or exchange. We will notify you by email when your return has been processed.

## **EXCEPTIONS**

The following items cannot be returned or exchanged:

- Opened protective products
- Products that have broken seals

For defective or damaged products, please contact us at the contact details below to arrange a refund or exchange.

## **Questions**

If you have any questions concerning our return policy, please contact us at:

(859) 219-2200

[Mail@AtmosphereSupply.com](mailto:Mail@AtmosphereSupply.com)